



Desktop

Start a live video session with screen share capability in a desktop browser.

Desktop **live sessions** can be utilised in a number of situations, including service reminders, post-sales follow ups, and online appointments. The addition of screen share capability during a **Desktop** session is ideal for walking through financial applications prior to sale, and guiding through car configurations or contracts remotely.



Sales

- ▶ Remote appointments
- ▶ Sharing finance options or contract information
- ▶ Post sales follow-ups



Workshop

- ▶ Service reminders
- ▶ eVHC explanations
- ▶ Remote diagnostics

Benefits

- ✔ All in one system
- ✔ Branded, frictionless customer experience
- ✔ Customer details all in one place
- ✔ Compatible with most devices
- ✔ GDPR compliant
- ✔ Reporting and insights dashboard

Requirements

- ▶ **Live Video** and **SMS** enabled. Contact our team to activate both for your app(s).
- ▶ A **supported browser** - we recommend Chrome or Firefox. IE and certain versions of Edge are not supported.

